

Concern: Why are the parking grid lines from my RearSight® backup camera system aimed at the sky?

Description: The on-screen image from an installed RearSight® backup camera system is meant to provide drivers with an accurate view of the area directly off of the bumper of their vehicle, and 6-10 feet further beyond that (Figure A). Parking grid lines that are aimed above the horizon with a very minimal view of the ground behind the vehicle (Figure B) are an indication of a RearSight® camera that was improperly aligned during installation, or is evidence of a camera being used that is not best suited for a particular application.

Solution: All of of Rostra’s vehicle-specific RearSight® cameras are developed to provide a correctly-aligned on-screen image such as the one shown in **Figure A** below. In the case where a universal camera is called out in our online *Vehicle Search* (available at rostra.com), and an on-screen image such as that in **Figure B** below is present, the installer is advised to adjust the angle of the camera downwards to provide the correct view, or to exchange the installed camera for one that better suites the body of the vehicle when no hinge or bracket is available to make angular adjustments.

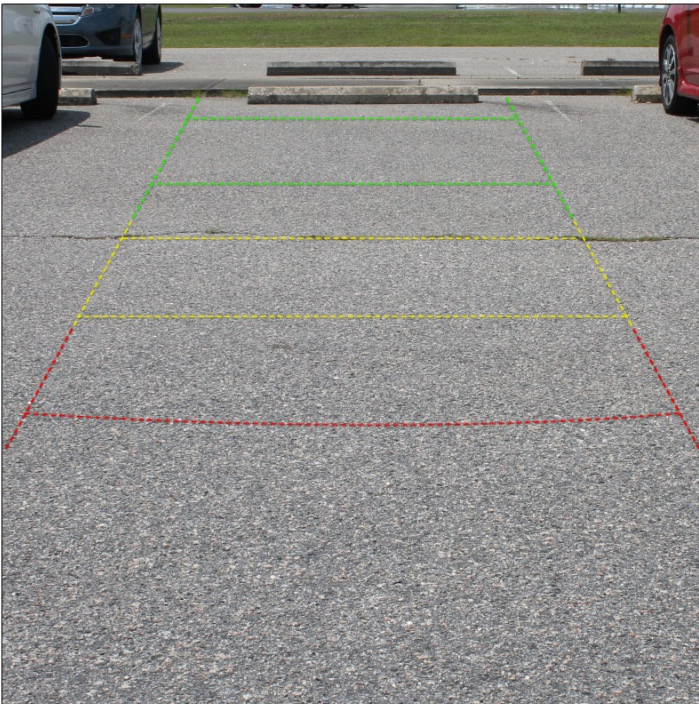


Figure A

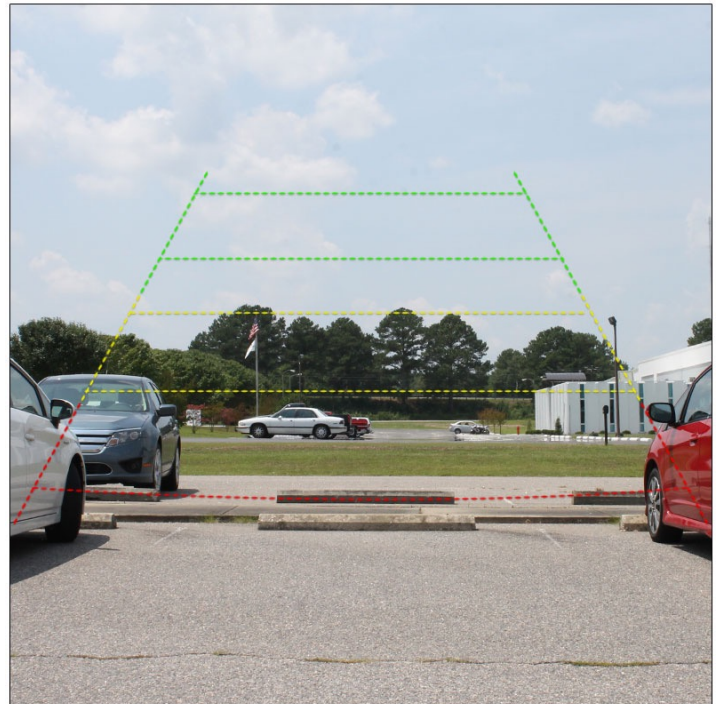


Figure B

For vehicle-specific application questions, please feel free to call Rostra’s *Customer Service* department Monday-Friday from 8:00 AM to 5:00 PM at 800-782-3379, or email us directly at info@rostra.com.

For technical support questions or concerns, please contact Rostra’s *Technical Services* department Monday-Friday from 8:00 AM to 5:00 PM at 800-732-4744, or email us directly at alltech@rostra.com.